



## Oracle Fusion Middleware Managed Services

**Avout's Managed Services for Oracle Fusion Middleware allow you to focus on running an agile, intelligent business while we support and maintain your application infrastructure.**

As Oracle continues to add features and capabilities to their Middleware technology stack, the complexity of implementing and managing the technology increases, placing further burdens on an organization's IT staff. Avout's Oracle Fusion Middleware experts have decades of Oracle experience and can alleviate the demands on your IT resources so you can focus on your core business.

Our Fusion Middleware Managed Services offering provides your organization with a competitive strategic advantage, allowing you to maximize IT efficiency through full utilization of your hardware and software architectures. Time and resource intensive tasks such as security architecture design and validation, high availability configuration, performance tuning, and industry compliance are handled transparently. You will have full visibility into the status of your environment with detailed reporting via our secure Web portal.

**Avout's Oracle Fusion Middleware Managed Services offerings include, but are not limited to:**

IMPLEMENTATION	PRODUCTION SUPPORT	DEVELOPMENT SUPPORT
<ul style="list-style-type: none"> <li>• Architecture design               <ul style="list-style-type: none"> <li>» Production</li> <li>» Development</li> <li>» QA</li> <li>» Clustering / HA</li> <li>» Hardware and Network topology</li> </ul> </li> <li>• Hardware validation</li> <li>• Installation and configuration</li> <li>• License review</li> <li>• Security review</li> <li>• Alignment with Oracle and industry initiatives / direction</li> </ul>	<ul style="list-style-type: none"> <li>• Monitoring               <ul style="list-style-type: none"> <li>» Performance</li> <li>» Security</li> <li>» Web Services / SOA</li> <li>» Workflows</li> <li>» BPEL</li> <li>» Oracle Service Bus</li> </ul> </li> <li>• Clustering / HA</li> <li>• Patching</li> <li>• Best Practices recommendations</li> <li>• Architecture review / design</li> </ul>	<ul style="list-style-type: none"> <li>• Targeted monitoring</li> <li>• Architecture and strategy</li> <li>• Unit, system, and integration testing</li> <li>• Problem resolution</li> <li>• Patching</li> <li>• Version / Release Control</li> <li>• Production deployment</li> <li>• Application maintenance and enhancements</li> <li>• Projects and Project Management</li> <li>• Skill set definition</li> </ul>



The Right Skills, at the Right Time, *at the Right Price*

## Avout Gives You the Ability to Deliver

Avout provides the skill sets necessary to help your IT organization meet the growing demands of your business. We pride ourselves on supplying the right skills, at the right time, at the right price via our flexible and scalable business model.

### Why Avout?

- **Our Network is Vast.** Avout's leadership has delivered hundreds of millions of dollars of Oracle and other technology services over the past 20 years, and has built relationships that enable us to get qualified resources, fast.
- **We Know Oracle.** Our principals and recruiters have hands-on experience using Oracle software and have run Oracle business units for companies like Oracle, Accenture, and Capgemini. Together we have hired more than 1,000 Oracle experts.
- **We Stay in the Game.** The way we see it, our job is to make you successful. We are always available to our clients and consultants to ensure the lines of communication are open, and you're getting what you need.
- **We Have the Inside Scoop.** We have experience working directly with Oracle and can use our connections and Gold Partner status to get the information you need.
- **Boutique is Better.** We believe smaller, quicker, and flexible is an advantage over large, bureaucratic, and rigid. Our nimbleness allows us to support changes in scope, schedule, and staffing needs.

*"We deal with over 17,000 hospitals daily, which on the back end is 35+ million people. We can't afford to be gambling. We need someone who has done this before and brings in top-notch experts that don't need to be hand-held. With Avout, you give them the timeline and they simply get it done."* Howard Schweitzer, CIO, VCA ANTECH

*"When it came time for our Oracle upgrade, there was no question where I would go. Avout really goes to bat for us."* Bill Lewkow, VP of Technology, ScripNet Inc.



**Oracle power. When you need it. How you need it.**

***Contact Avout for your project, staffing, and Oracle licensing needs.***